## Report on

One Day Seminar-cum-Panel Discussion on

# BEST PRACTICES OF LIBRARY & INFORMATION CENTERS

10th MARCH, 2018



Organised By

Knowledge Resources & Relay Centre (KKRC), Anjuman-i-Islam's Kalsekar Technical Campus(AIKTC), New Panvel

#### INTRODUNTION

Library uses different tools, technology & expertise for their improvement in terms of delivering library services. In some of the libraries their practices become the Best Practice in their domain. If LIS professionals share such type of Best Practice among the professionals, then there will be a chance for improvement of each & every professionals.

To achieve the same objectives Knowledge Resource & Relay Center (Central Library) organized *One Day Seminar-cum-Panel Discussion on* "Best Practices of Library & Information Centres" on 10<sup>th</sup> March, 2018. The Seminar was structured into informative and interactive Sessions are -

- 1. **Presentations** of the Resource Persons, aimed at sharing best-practice techniques.
- 2. **Selected Presentations** of Participants (max.10)
- 3. **Buzz Groups**, where participants could discuss the presentations and write down questions for the panel discussion.
- 4. **Panel discussion**, where participants had a chance to pose questions to the Resource Persons.

#### **BENEFICIARIES:**

**Total Thirty-one** young Library and Information professionals, who attended the event, can implement the best practice at their work place and successfully chase the challenge which they are facing.

#### **AGENDA**

9:00am to 9:30am Registration & High Tea

9:30am to 10:15am Inauguration and Felicitation of Guests

10:15am to 10:45am Welcome Speech @ Dr. Abdul Razak Honnutagi, Director, AIKTC

#### **SESSION I**

10:45am to 11:15am Key Note Address @ Dr. R. Kumbhar, Prof SPPU University

10:15am to 11:45am Invited Speaker @ Mr. Keshav Zarapkar, Associate Director at Khaitan &

Co, Topic | Marketing of Library Services

11:45am to 12:15pm Resource Person @ Dr. Meenal Oak, Librarian, MES's IMCC, Pune

12:15pm to 1:15pm Resource Person @ Mr. Pralhad Jadhav, Sr. Manager, Khaitan & Co.,

Mumbai

1:15pm to 2:15pm Lunch Time

#### **SESSION II**

2:15pm to 3:45pm Participants Presentation (10 Presentations)

#### **SESSION III**

3:45pm to 5:00pm Panel Discussion

Moderator @ Mr. Pralhad Jadhav

Panellist @ Dr. R. Kumbhar, Dr. Meenal Oak & Dr. Sandeep Bhavsar

5:00pm to 5:30pm Valedictory Function & Group Photo

#### **PLENARY SESSION:**

Mrs. Nazneen Palekar (Library Assistant) welcomed dignitaries and the participants of the workshop; gave introductory sentences and opened the session with the Blessing of Almighty God.

#### **OPENING REMARKS**

#### Welcome Address by Dr. Abdul Razak Honnutagi, Director, AIKTC, New Panvel

He greeted the Speakers Dr. Rajendra Kumbhar, Mr. Keshav Zarapkar, Dr. Meenal Oak, Dr. Sandeep Bhavsar, Mr. Pralhad Jadhav and all the participants. He thanked the participants for coming to the seminar and mentioned the purpose of the seminar and the digital libraries needs in ICT environment. He believed that such seminars & workshop sessions would be progressive and beneficial for all participants.

He thanked the committees for the endeavors of this seminar and gave brief historical background of Anjuman-I-Islams and AIKTC. He was very grateful for this seminar.

He thanked everyone for the participations and hoped there would be interesting discussion and fruitful results out of this seminar.

#### **RESOURCE PERSONS FELICITATION:**

#### 1. Dr. Rajendra Kumbhar (Keynote Speaker)

He is presently working as Professor, at the Department of Library and Information Science, Savitribai Phule Pune University (formerly, University of Pune). He has been teaching to various courses in library science for last 30 years.

To his credit, he has over **60 articles published** in national and international journals and conference proceedings. He has **published 18 books**. His recent book is 'How to write project

reports, Ph.D. thesis and research articles'. He has been conducting workshops on 'Research methods' and 'Writing of research articles'.

'Reading' is also his topic of interest. He has recently translated 'The Read Aloud Handbook' a book on reading published by Penguin publication. This book is entitled as 'मुलांना वाचून दाखवा आणि त्यांचे आयुष्य घडवा'. This book is published by Diamond Publications.

As a part of co-curricular activities, he has attended more than 60 conferences, seminars, workshops and presented papers and has even contributed as Rapporteur General. He has delivered number of lectures on diverse topics at Library and Information Science Refresher Courses at various universities. He has been member various academic bodies such as BOS, Academic Council, Research and Review Committees etc. He has guided five doctoral research scholars.

### 2. Mr. Keshav Zarapkar, Associate Director-Strategy, Khaitan & Co., Mumbai (Invited Speaker)

He is a senior Business Strategy, Marketing and Corporate Communications professional with over 16+ years of experience of working in some of the leading International and Indian companies. He is graduated in Science from Mumbai University (1996) and went on to complete his Post graduation in Packaging Technology from the Indian Institute of Packaging (2001). With the passion to continue his higher education, he completed his Masters in Business Adminstration (MBA) in International Marketing from the prestigious London Metropolitan University, United Kingdom (2006). He is also a part qualified and certified Chartered Accountant from the prestigious Association of Certified Chartered Accountants - London (ACCA).

And currently working as an Associate Director - Strategy at Khaitan & Co, one of India's leading Corporate law firm and is leading the strategic Corporate Communications function on a pan-India basis. He has previously had stints at Marks and Spencer, UK; Unilever, India; Huhtamaki Paper Products Limited, India; G4H Ltd, UK and Tomorrows Company, UK amongst others.

He is passionate about Marketing and Business strategy and its impact on both the corporate and the academic sector.

#### 3. Dr. (Mrs.) Meenal Kedar Oak (Resource Person)

- She had 22 Years work experience in MES's Institute of Management and Career Courses since February 1996 as a Librarian
- 21 years' experience as a Approved Counsellor of IGNOU
- Coordinator of SET NET Training Program & PGDLIMAN
- **Recognized guide** of M. Phil & MLISc. course in Library and Information Science (Savitribai Phule Pune University).
- EC body member of MANLIBNET (Management Libraries Network) India
- On Research Publications Part she had published 3-Books, 25-Papers Published in various National/International seminars/conferences in LIS.
- Invited by the various academic as well as the corporate libraries as a resource person & conducted sessions on topics like Interview skill, Plagiarims, Effective Lib.
   Services, Literature Review, use of Online Resources etc..

#### Awards:

- a) Received the *MES Gunawant Shikshak Puraskar 2013-14* for Research work, Teaching and Managerial Work, Output after joining MES, Papers and books written, relations with peers were the considered points in this regard.
- b) Received the *Best Teacher Award 2016* from Ajinkya DY Patil University, Lions Club of Poona and Mahaganesh Technical Education Society Pune Out of total 1500 nominations.
- c) Received the *Best Paper Award* at the International Conference on Managing Library and Information Systems in the Digital World: Challenges and Opportunities, organized by MANLIBNET 2015 at TAPMI an AASCB accredited Organization.
- d) Won the *special award of PULISAA* (Pune University Library Science Alumni Association) in **2006 for bringing maximum members of the association**.
- e) Felicitated by the MES's IMCC on 19 August 2006, for the effective library work during the 10 years career.
- f) A token of appreciation by *Times group* for the active participation in MANLIBNET Convention at TAPMI, Manipal

#### 4. Pralhad Jadhav, Sr. Manager, Khaitan & Co., Mumbai

An enthusiastic KM practitioner and ardent follower of Kaizen Philosophy, who believes that KM, Culture, and People blended with technology, can make a positive difference in any Organization. Trained in one of the premier research University – Department of Library & Information Science and have an in depth experience of more than Fifteen years around Information, Content, and Knowledge Management.

He is passionate about Technology, Information & Knowledge Sharing, and its impact on both the corporate and the academic sector.

On publication part till date he had presented 25 research papers in National, International Seminar and conferences and won the **Two-Timebest paper award** for his research paper.

#### Awards-

- "Sh Sukhdev Sing Award 2016", the awards were for differently abled LIS Professional working in India announced at Gandhi Peace Foundation, New Delhi on 22<sup>nd</sup> October 2016.
- "Lifetime Achievement Award 2016"On occasion of World Disability Day (3<sup>rd</sup> December 2016) by Apang Vikas Sevabhavi Sanstha Ambarnath at BR Amedkar Ground, Ambarnath Council, Ambarnath (West)
- Special Work Award 2017 (Education &Library) by Kaikadi Samaj Yuvak Sangathana Pune.

#### **Resource Person:**

- Solo Workshop
- UGC Refresher Course
- National & International @ Seminar & Conference
- Maharashtra Government Education Department
- Visiting Faculty @ YCMOU Centers (Maharashtra)
- Guest Speaker @ Seminar & Conference
- Panelist for Discussion @ LIS

On teaching front, he is **Guest Lecturer** at YCMOU for Bachelor and Master Degree of Library Science at Kalyan, Thane Centre& Charni Road Branch.

#### 5. Dr. Sandeep Bhavsar, Librarian, Welingkar Institute, Mumbai

#### **Educational Qualifications**

- Ph.D. North Maharashtra University, Jalgaon
- M.L.I.Sc. from Mumbai University
- B.L.I.Sc. from Mumbai University

#### Awards and achievements

- Invited as Resource Person for Koha Workshop by SAARC (South Asian Association for Regional Cooperation), New Delhi
- Invited as Resource Person for Koha workshop by CESS (Centre for Economic and Social Sciences) Hyderabad
- Invited Talk on LibLiveCD at the seminar organized by ICFAI Business School, Powai
- Guest Lecture on Advance Information Technology services at Dept. of Library Science, University of Mumbai.
- Guest Lecture on Open Source Software for Libraries at Dept. of Library Science,
   Joshi Bedekar College, Thane
- Invited Talk on Web 2.0 at Jai Hind College, Churchgate etc...

#### Area of Research

Business Information Needs, Emerging Technologies and Trends, Open Source Software,

# SESSION I SPEAKERS PRESENTATION



Dr. Rajendra Kumbhar, Professor, Library and Information Science, SPPU, was the **Keynote Speaker** of the Seminar. He said that reading enriches our life and gives better insight into understanding human nature. It not only improves our vocabulary and grammar but it also helps us in reading humans, nation and the society as well. It prepares us to go for higher goals and shows us how to accomplish those goals.

- Sir had huge experience in teaching field near about 3 decades, based on his experience he told us about that how to inculcate the reading habits, how to attract your users, know your users and their needs etc. As a librarian you must keep yourself ready for any question from users.
- He told us that the current era is a Golden Era for LIS professional domain due to advancement of technology in Library & Information Centre. No library without computer, Internet Connectivity & databases, so there should not be A Librarian without IT skills!!!!!
- In ICT era users are getting everything on their desk, so they avoid coming to the library. In such situation we have to redesign the library services/spaces according to the user needs. Redesign the library services in ICT to reach user desk.
- Sir had urged to the LIS professional that they should speak to the Non Librarian on day to day basis, with the help of this communication we can get some good conclusion.
- Sir had mentioned that Librarian act as Filter Tool in Information Explosion, sir also mentioned that Personal skills of librarian will play an important role in today's era Librarianship.
- Prepare the list as per the subject/topic which gives the list of best books/articles/experts/online links etc



Mr. Keshav Zarapkar Associate Director – Strategy Khaitan & Co, Mumbai was the Invited Speaker of the Seminar for the topic of "Marketing & Remarketing of Library Services".

- Redesigning of library space / time
- Use social networking sites to promote library services
- Suitable examples with respect to library science



### Dr. Meenal Oak, Librarian, MES's Institute of Management & Career Courses, Pune

- Share her best practices @ MES's IMCC
- Survey by using LIBQual+
- Courses under IGNOU
- Training Center for SET/NET



#### Mr. Pralhad Jadhav, Librarian, Khaitan & Co, Mumbai

Based on sir practical experience, he divided his presentation into two party:

- Best Practices @ Khaitan & Co. (Special Library)
- Best Practices @ as individual LIS professional (as a part of giving back too professional)

# SESSION II PARTICIPANTS PRESENTATION

Ten presentations received from the participants to share their best practices of library.

#### **Guideline for the Presentation**

- Presentation should be based on Practical Best Practice of Library
- 7-10 slides can be used
- Time: 7 to 8 min. for presentation
- Session Judge: Dr. R. Kumbhar & Dr. Meenal Oak

#### **Participant List:**

- 1. Ms. Sucheta Chandanshive, Kendriya Vidalaya, Pune
- 2. Mr. Pravin Puralkar, VPM's Vidya Mandir School, Dahisar (E)
- 3. Ms. Sunita Jadhav, School of Biotechnology & Bioinformatics, Belapur
- 4. Ms. Rajshree Autade, Sterling Institute of Pharmacy, Nerul
- 5. Ms. Pradnya Bhosekar, Smt. Suraiba College of Education, Juhu
- 6. Ms. Devayani Kulkarni, Chetan Dattaji Gaikwad Inst. Of Mgmt. Studies, Pune
- 7. Mrs. Shaheen Momin, AIKTC, New Panvel
- 8. Ms. Puri Meera, Datta Megha College of Engg., Airoli
- 9. Ms. Ashwini Prabhu, Smt. Maniben M.P. Shah College, Matunga
- 10. Mr. Quazi, AIARKP, New Panvel

**Best Presentation Award** won by **Mrs. Pradnya Bhosekar**, Smt. Suraiba College of Education Juhu because of her efforts her college Library was among top 10 libraries Users list of N-List in 2015-16.

Panel also selected two candidates for the 2<sup>nd</sup> Position they are:

- Mrs. Rajshree Autade, Sterling Institute of Pharmacy, Nerul for her efforts on User Orientation, collecting feedback from users and accordingly implementing the same.
- Mrs. Ashwini Prabhu, Smt Maniben M P Shah College, Matunga for her best practice of Screen casting as a tool for OPAC instruction.



The panel discussion will be held at AIKTC, New Panvel from 4:15pm to 5:15pm in the Seminar Hall.

Ground Rule of the Discussion -

- Priority will be given to questions from the Moderator
- Respect each speaker's view and comments.
- Please refrain from commenting or asking questions until the end of the panellist response.
- Audience members may ask questions for the panel to answer As time allows

#### Panelist |

- 1. Dr. Rajendra Kumbhar, Professor, Dept. of Library, SPPU University, Pune
- 2. Dr. Meenal Oak, Librarian MES's IMCC, Pune
- 3. Dr. Sandeep Bhavsar, Librarian, Welingkar, Mumbai

Moderator | Mr. Pralhad Jadhav, Senior Manager, Khaitan & Co., Mumbai

#### THEME 1 | LIS CAREER IN TODAY'S AGE

#### Question | Dr. Rajendra Kumbhar

To build a LIS careers in the digital age!! What will be role of innovative programs in LIS education?

#### Question | Dr. Meenal Oak

What will be the role of Distance Education in LIS field?

#### Question | Dr. Sandeep Bhavsar

What will be the role of Technology in LIS Education? I want that you should highlight specifically on Open Access & OSS?

#### THEME 2 @ READING CULTURE IN TODAY'S AGE

#### Question | Dr. Rajendra Kumbhar

Reading Culture challenge for today's age Librarian?

#### Question | Dr. Meenal Oak

What are the skills required for today's Librarian to improve Reading Culture among youngsters?

#### Question | Dr. Sandeep Bhavsar

How technology can help us to improve reading culture among the youngsters?

The panelist had answered all the queries with detailed explanation, even they had answered the participant queries also.

#### **CLOSING REMARKS**

On the concluding session certificates were distributed to all the participants and the feedback collects from the participant (few of them enclosed for your reference).

Ms. Shaheen Ansair, Librarian, thanked the dignitaries, Management and Director of the AIKTC for managing this seminar and hoped that this Seminar would be the benefits of the participants and could foster the best practices of libraries. Gratitude was also addressed to the staffs of KRRC, organizing committee members and the participants. There were also many people that had been involved in this seminar that she would like to thank to.

#### **SEMINAR PARTICIPANTS:**

Sr. No.	Name	Institute Name	Mob. No.	Email ID		
1	Misal, Pravin Maruti	Niranjana Majithia College of Commerce, Kandivali	7875463341	pravinmmisal29@gmal.com		
2	Padwal, Chhaya	D.D.Vispute College of Pharmacy & Research Centre	8898626810	chhypdwl@rediffmail.com		
3	Patil, Reena	Apeejay Institute of Hospitality, Belapur, Navi Mumbai	9967877756	reena@aih.edu.in		
4	Mangle, Sunil Rajaram	Shri Ram College of commerce	9920664057	sunilm2k1@gmail.com		
5	Pawar, Anil Asaram	S.H. Jondhale Polytechnic	7400215990	anilpawar39@rediffmail.com		
6	Yadav, Priti K	Jamnabai Narsee Schhol	9833887767	deprit@gmai.com		
7	Tawade, Smita Pravin	Podar World College	9821512236	prasmita04@gmail.com		
8	Gaikwad, Bhavika Gautam	S.D.S.M. College, Palghar	7767948728	bhavikagaikwad20@gmail.com		
9	Ansari, Saleem Akhtar	S.H.A. Rais High School & Jr. College	8080541969	salimakhtaransari1981@gmail.com		
10	Sandhu, Navneet	Pillai College of Education and Research	9929768728	navneet@mes.ac.in		
11	Bhavsar, Sonia	H & G.H.MIM, CHM College Campus, Ulhasnagar	9220336999	gangurdemanisha@gmail.com		
12	Mane, Amar	Pillai HOC College of Engg. & Technology	9594970384	amargmane@gmail.com		
13	Jadhav, Dilip	Anjuman-i-Islam's IHM, CST, Mumbai	9892101169	aihmlibrary@gmail.com		
14	Salunke, Swati Sachin	S.H.M. Degree College of commerce	9664319381	shmdclib@gmail.com		
15	Sonawane, Rupali Sanjay	PCET's Pimpri Chinchwad College of Engineering and Research	9923147404	rupali.sonawane@pccoer.in		
16	Sarikar, Jaytakar	Mithibai College Of Law	9892381066	sarika.jaytakar@gmail.com		
Participants presented presentation						
17	Quazi, Arshaduddin	A.I.A.R.K.P. Panvel	9867472691	krc_arkp@rediffmail.com		
18	Bhosekar, Pradnya Anil	Gandhi Shokshan Bhavan's Smt. Surajaba College of Education	9819715543	pradnyaanil@rediffmail.com		
19	Kulkarni, Devayani Nandan	Chetan Dattaji Gaikwad Inst.of Mgmt & Res.	9552510996	devayani4@gmail.com		

20	Prabhu, Ashwini	Maniben M.P.Shah Womens College of Arts & Commerce	9969507416	ashwini2004@rediffmail.com			
21	Jadhav, Sunita Sudhir	Schhol of biotechnology & bionformatics	9869413292	sunitajadhav7@yahoo.co.in			
22	Autade, Rajshree	NCRD'S Sterling Inst. Of Pharmacy	9320659895	rautade14@gmail.com			
23	Puri, Meera Jeevan	Datta Meghe College of Engg.	9819227510	purimeera36@gmail.com			
24	Chandanshive, Sucheta R.	Kendriya Vidyalaya Sauthern Command, Pune	9403961108	sucheta.chandanshive@gmail.com			
25	Puralkar, Pravin Govind	VPM'S Vidya Mandir	9967733618	pravigp@gmail.com			
AIKTC-KRRC STAFF							
26	Shaheen Momin	Librarian	9819060407	shine.lib@rediffmail.com			
27	Zaid Bakshi	Assistant Librarian	8286843327	zaid.bakshi89@gmail.com			
28	Rupesh Gaonkar	Library Assistant	9870611407	rupesh.goankar1988@gmail.com			
29	Nazneen Palekar	Library Assistant	9220549590	nazneen.palekar@gmail.com			
30	Usha Sharma	Library Assistant	9619745001	ushasharma0007@gmail.com			
31	Saquib Adhikari	Library Assistant	7303339319	saquibadhikari@gmail.com			
RES	OURCE PERSONS						
32	Dr. Rajendra Kumbhar	Professor, Dept. of LIS, Savitribhai Phule Univ.	9422758387	rajendra kumbhar@unipune.ac.in			
32	Mr. Keshav Zarapkar	Associate Director-Strategy, Khaitan & Co.	9930278806	keshav.z@gmail.com			
33	Dr. Meenal Oak	Librarian, MES's IMCC, Pune	9850068102	mko.imcc@mespune.in			
34	Dr. Sandeep Bhavsar	Librarian, Welingkar, Matunga	9870189999	sandeep.bhavsar@gmail.com			
35	Mr. Pralhad Jadhav	Librarian(KM), Khaitan & Co., Mumbai	9665911593	pralhadsha@yahoo.com			

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(Shaheen Momin) Librarian Central Library Campulate Mew Panyol \*

Dr. Abdul Razak Honnutagi Director, AIKTC